



eKEY Cheat Sheet

Access House Key with the eKEY App on Your Phone (Must be within 6 – 18" of the iBox)

1. Turn Bluetooth on your phone
2. Select eKEY App. Select "Obtain Key" (Must be within 6 – 18" of the iBox)
3. Press up on the key container at the bottom of the iBox to activate the Bluetooth
4. Check for a blinking red light on the iBox
5. Enter your PIN – Wait until the screen says "Success"
6. Press up on the key container again – it will fall out of the bottom of the iBox

Change Shackle Code with the eKEY App on Your Phone (Must be within 6 – 18" of the iBox)

1. Open the eKEY App. Select "Inventory"
2. Select the iBox serial number you want to edit
3. Select "Edit" at the bottom of your screen
4. Select shackle code. Change it to what you prefer
5. Select "Program" at the bottom of your screen
6. Once you program the eKey with a new shackle code activate the Bluetooth on the iBox by pushing up on key container.

Update Your Inventory with the eKEY App (Must be within 6 – 18" of the iBox)

1. Open the eKEY application. Select "Add Keybox"
2. Enter the shackle code. Press up on the key container (bottom of iBox) to activate the lockbox. Your phone will connect and add the iBox serial number to your inventory

Authorization Code

If you get a new phone and download the eKEY application, you will need a new authorization code. You can access it on SupraWEB or request one by contacting Supra Support at 877.699.6787 or MAAR Membership Services at 952.933.9020, Monday–Friday, 8:00 a.m. – 4:30 p.m.

How to Login to SupraWEB

1. Navigate to www.supraekey.com
2. Click on "SupraWEB log-in"
3. If you are new to the system, click on "Register."
4. If you already have a username and password, enter them below "Login."

